



Utility Services

- ☑ Comprehensive system review identifying strengths, weaknesses, and opportunities, to include:

Financial & Economic Impact

- Rates / Customer Service Policies
- Metering
- Non-Revenue Water and Water Loss
- Project Funding Sources
- Annual Operations Budget

Transmission & Distribution (T&D)

- Mapping/Record Keeping
- Distribution System Preventive Maintenance & Repairs (Hydrants & Valves)
- Booster Station/Tanks
- Asset Management Plan
- Lead Service Line Replacement Program
- Standard Operating Procedures

Planning & Growth

- Future Capacity Plan
- Development and Growth Area Review

Emergency Response Plan

- ☑ Development of an Action Plan on the Weaknesses and Opportunities Identified in the Comprehensive System Review:

- Identification of Early Action Goals and Needs
- Long Range Plan
- Operational Needs
- Efficiency Review and Planning

- ☑ Monthly On-Call Support for Operational Assistance

- ☑ Operational Services

- Hydrant Flushing
- Valve Exercising
- Meter Changeouts

- ☑ Engineering Guidance and Support

- ☑ Value Engineering on Projects and Constructability of Plans

- ☑ Explore Grant Availability and Funding Opportunities for System Improvements

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